

**Bhopal Memorial Hospital & Research Centre  
(Department of Health Research)  
Ministry of Health & Family Welfare, Government of India  
Raisen Bye Pass Road, Bhopal -462038 (M.P.)**

**NOTICE INVITING LIMITED TENDER**

Dated: 09/03/2018

Office of Issue Bhopal Memorial Hospital & Research Centre  
Raisen Bye Pass Road, Bhopal -462038 (M.P.)

**Tender No : BMHRC/Limited Tender/ ES/Electrical/Drinking Water Cooler &  
Water Purifier/17-18/017**

Dates of issue of Bid Document From : 09/03//2018  
Tender Forms also Available at Website : [www.bmhrc.org](http://www.bmhrc.org)  
Tenders will be received Up to : 02/04/2018 Time 14.00 hrs.  
Date of pre bid meeting : 27/03/2018 Time 11.00 hrs.  
Date of opening of bids : 02/04/2018 Time 15.30 hrs.

1. For and on behalf of the Director **Bhopal Memorial Hospital & Research Centre**, tender are invited for Comprehensive Annual Maintenance Contract for Water Coolers and Water purifiers /RO as per **Annexure -3** at Hospital Complex and Health Centers for the period of one year & further extendable for one year on same terms & condition as mutually agreed between Director , BMHRC & vendor. Reputed firms should have adequate experience in the maintenance of Water Coolers/Water Purifiers of Government Organization/PSU/Super Specialty Hospital/ Teaching Institute/ Corporate Organization etc and should have qualified mechanics on their roll.

2. The limited tender must be sent in sealed cover prominently marked as COMPREHENSIVE ANNUAL MAINTANACE CONTRACT FOR, DRINKING WATER COOLERS AND WATER PURIFIERS BELONGING TO **BHOPAL MEMORIAL HOSPIPAL & RESEARCH CENTRE** to the undersigned latest **by 14.00 hrs on 02/04/2018**. Limited Tenders may be dropped in the limited tender box kept In Block-6 ,BMHRC, BHOPAL. The limited tenders will be opened on **02/04/2018 at 15.30 hrs.** in the presence of the available tenderers or their representatives.

3. Bidders have to submit a draft of **Rs 5000/-** in the name of the "**DIRECTOR, BMHRC, BHOPAL**" payable at Bhopal on amount of EMD/BID Security or in place of Bid security, bidders may submit a bid security declaration as per annexure - 5. The EMD will be returned to successful bidder after finalization of the tender and submission of performance security as mentioned in the tender document. No interest is payable on EMD/ BID Security. EMD/ BID security will be returned to all unsuccessful bidders after finalization of the tender. EMD/ BID security of the successful bidder may also be adjusted against the performance security.

4. Intending eligible bidders may obtain a copy of bid documents from the office of Dy. Director Engineering Services Bhopal Memorial Hospital & Research Centre or by downloading it from the official website of **BHOPAL MEMORIAL HOSPITAL & RESEARCH CENTRE** [www.bmhrc.org](http://www.bmhrc.org) .

Director, BMHRC,

**Terms and conditions of the contract shall be as under-**

1. Limited Tenders from only those firms will be entertained which are registered for the subject of the CAMC and having GST No., PAN No. and supporting documents to establish that the firm has adequate experience in maintenance of water coolers /water purifiers etc. Bids will be valid for 180 days from the date opening of bid.
2. The Limited tenders should be accompanied with the Earnest Money Deposit of **Rs.5,000/-** in the form of DD/Pay order in favour of The Director "**Bhopal Memorial Hospital & Research Centre** " **Bhopal or in place of Bid security, bid security declaration signed by bidders as per annexure-5.**
3. It shall be obligatory on the part of the contractor to carry out repair/ maintenance of water coolers/water purifiers under his direct control and supervision and under no circumstances the work shall be assigned to sub- contractor.
4. The term Comprehensive Annual Maintenance Contact shall include servicing, tank washing through chemical, gas filling, replacement of compressor, filter, thermostat, all kind of motor, capacitors, fan blade wiring, all kinds of plug, pads and replacement/repair of all other parts which are required to make the machines in working condition during the currency of the contract at the exclusive risk, responsibility and cost of the contractor.
5. It is obligatory on the part of contractor to service water coolers, and water purifiers/ROs twice during the currency of the contract i.e. before starting of summer season and once in the middle of the summer season.
6. For regular and proper maintenance of the water coolers and water purifiers for instantaneously attending to complaints received, it shall be obligatory on the part of the contractor to depute sufficient number of qualified mechanics on all working days throughout the period from 9.00 AM to 6.00 PM. At least two mechanics shall remain to attend the complaints received from the users of water coolers/ water purifiers during the period of contract. If any eventuality arises, the **Bhopal Memorial Hospital & Research Centre** shall be within its competence to requisition the services of the mechanics on Sunday/ holidays and beyond office hours without payment of any additional remuneration. The contractor shall also keep sufficient stock of spare parts which may be required for replacement in the event of the above equipment becoming non- functional or defective, during the currency of the contract.
7. The work shall be carried out in the premises of the Department. Only such work execution of which is not possible in the premises of this Department may be allowed to be done in the workshop of the firm. In no case, any water coolers/ water purifiers or parts thereof shall be taken out of the premises without formal written permission of the BMHRC.
8. The contractor shall be responsible for smooth and satisfactory working of the water coolers and water purifier and shall obtain certificate from the user at periodic intervals to the effect that the water coolers/ water purifiers have been working satisfactory during the period of the contract and have not remained out of order for want of maintenance/ repairs. Proportionate deductions shall be made from the bill in case equipment remains out of order for more than 72 hours on each occasion.

9. The successful contractor shall be required to do the work during the entire period of contract at the rates approved on the basis of the limited tender offer. If due to any reason, the firm is not able to do the work, the same shall be got done from some other firm or from the open market at the risk & cost of the contractor and the expenditure incurred thereon shall be recovered from the contractor. This may even entail the termination of the contract and forfeiture of the performance security.
10. The **Bhopal Memorial Hospital & Research Centre** shall not provide any labour to the contractor for lifting or transportation of the water coolers/water purifiers during the period of the contract.
11. The contractor shall be responsible for payment of wages/ settlement of dues with workers engaged by the firm as per prevailing labour / wage laws in force in Bhopal and the **Bhopal Memorial Hospital & Research Centre** shall not be a party to any dispute between the contractor and workers.
12. The contractor shall be responsible for handing over all the water coolers/ water purifiers in working condition along with all the accessories to the BMHRC on the expiry of the contract and the cost of shortcoming, if any, shall be borne by the outgoing contractor.
13. The damage caused, if any, either to Water coolers / Water purifiers or to any other property of the Government through negligence or otherwise, shall be at the risk, cost and responsibility of the contractor. The financial or any other loss suffered by the Government on this account shall be made good by the contractor and decision of the BMHRC in this context shall be binding on the contractor.
14. The contract shall cover all the water coolers/ water purifiers of **Bhopal Memorial Hospital & Research Centre & Health Centers**.
15. No extra payment/compensation whatsoever on account of natural calamity/ accident or otherwise will be made to the firm except the offered rates permitted under this contract.
16. No advance payment will be made. Payment will be made in four quarters of the CAMC period. A certificate from the user department towards satisfactory completion of the work will be obtained by the firm and submitted along with bills.
17. The BMHRC reserves the right to reject or to accept any quotation, whole or in part without assigning any reason thereof. It will also not be obligatory on the BMHRC to accept the lowest quotation and no explanation shall be given with regard to reason for rejection of quotation of any limited tender. The BMHRC also reserves the right to extend/ renew the contract for such period(s) as it may deem necessary taking into account, of course, the satisfactory services rendered by the contractor during the currency of the contract.
18. No conditional bids will be accepted and such bids are liable to be summarily rejected by the competent authority at its discretion.

19. The BMHRC reserves the right to terminate the CAMC in full or part at any time during the contract period if the services of the contractor are not found satisfactory. In all matters of dispute relating to the proposed CAMC, the decision of the BMHRC in both cases shall be final and binding on the contractor.
  20. Water coolers/water purifiers etc. those are under warranty period will be added in the contract after completion of their warranty Period for which the pro rata amount may be paid as per the offered unit rates of limited tender.
  21. The limited tenderer whose tender is finally accepted, shall have to furnish performance security of a sum equivalent to **5%** of the contact Amount by means of FDR/DD/Performance bank guarantee of any Commercial bank pledged in favor of **The Director Bhopal Memorial Hospital & Research Centre**. The earnest money shall be returned to the successful bidder after depositing of performance security.
  22. **Arbitration:-**If any dispute arises between the parties in connection with or arise out of, the Contract which is not resolved amicably with in the period of 30 days, thereafter matter shall be referred to the Arbitration within two weeks by either of the parties under the provision of Arbitration and Conciliation Act, 1996.
  23. **FORCE MAJEURE:** If at any time during the currency of the contract, either party is subject to force majeure, which can be termed as civil disturbance, riots, strikes, tempest, acts of God etc. which may prevent either party to discharge his obligation, the affected party shall promptly notify the other party about the happening of such an event. Neither party shall by reason of such event be entitled to terminate the contract in respect of such performance of their obligations. The obligations under the contract shall be resumed as soon as practicable after the event has come to an end or ceased to exist. If the performance of any obligation under the contract is prevented or delayed by reason of the event beyond a period mutually agreed to if any or seven days, whichever is more, either party may at its option terminate the contract.
  24. Any dispute is subject to jurisdiction of Bhopal Court only.
  25. ***It may be specifically noted that the bids not meeting even the basic cost of the inputs i.e. unreasonably low prices just to undercut and obtain contract are liable to be ignored to maintain the required standards of work being awarded.***
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**QUOTATION FORM**

**ANNUAL COMPREHENSIVE MAINTENANCE CONTRACT FOR MAINTENANCE OF WATER COOLERS AND WATER PURIFIERS/RO IN THE BHOPAL MEMORIAL HOSPITAL & RESEARCH CENTRE FOR THE YEAR 2018-19.**

- 1. Name of the tenderer (in Block letters) \_\_\_\_\_
- 2. Address \_\_\_\_\_
- 3. Telephone No. \_\_\_\_\_
- 4. Bank Draft No & date \_\_\_\_\_
- 5. Amount of Draft \_\_\_\_\_
- 6. Name of the Bank \_\_\_\_\_
- 7. Registration No. of the firm (Please  
enclose the copy of registration) \_\_\_\_\_
- 8. GST No. \_\_\_\_\_

9. Experience in maintenance of water coolers/water purifiers/RO in Govt. Department/ organization:-

Name of Deptt/Org.	Period	Nos. of water coolers/water purifiers/RO contract/maintained
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I/we hereby declare and affirm that I/we have read and understood the terms and conditions of the Contract as stipulated in the limited tender notice----- . Accordingly, I/ we hereby accept the terms and conditions and offer the rate for maintenance of water coolers and water purifiers and RO at ANNEXURE-2.

Signature \_\_\_\_\_  
Name \_\_\_\_\_  
(in Block letters)

Official seal of the firm

**FINANCIAL BID**

Description of Services	Amount	GST	Total Amount Inclusive of All Taxes.
<b>Comprehensive Annual Maintenance Contract</b> Of Water coolers & Water purifiers (various makes & models including RO) as per details enclosed at <b>Annexure- 3</b>			
<b>Total Amount in Words :</b>			

I/We hereby undertake that we shall make good any loss/damage caused to Water coolers/Water purifiers/RO unit or any other property of the Government through our negligence. I/We also undertake that the decision of the Director **Bhopal Memorial Hospital & Research Centre** to in this regard as well as the matter of dispute arising due to the provision of this contract shall be final and binding on us. I/We undertake not to make any representation against the decision of the Director, BMHRC.

Signature \_\_\_\_\_

Name \_\_\_\_\_

(In Block letters)

Official seal of the firm

**Annexure 3**

**Summaries details of Water Coolers & Water Purifiers/ RO installed in below mentioned locations**

<b>S.N</b>	<b>Description/ Capacity</b>	<b>Make</b>	<b>Qty.(Nos)</b>	<b>Remark</b>
1	<b>Water Coolers</b>			
a)	150 Ltrs.	Shri Ram Usha/Blue Star	14	( 11 nos. Hospital +03 nos. Health Centers)
b)	40/80 Ltrs.	Blue Star	09	( 05 nos. Hospital +04 nos. Health Centers)
c)	20/20 Ltrs,	Voltas Tushar/Blue star	05	( 05 nos. Hospital Complex)
2	<b>Water Coolers Cum Purifiers</b>			
a)	80/120 Ltrs.	Eureka Forbes	04	( 04 nos. Hospital Complex)
b)	60/80 Ltrs.	Eureka Forbes	06	( 05 nos. Hospital +01 nos. Health Centers)
c)	20/20 Ltrs	Voltas Tushar	01	( 01 nos. Hospital Complex)
3	<b>Water Purifiers/ RO</b>			
a)	PG-600	Eureka Forbes	10	( 09 nos. Hospital +01 nos. Health Centers)
b)	AG/PG-200	Eureka Forbes	13	( 08 nos. Hospital +05 nos. Health Centers)
c)	PL-2L/4L	Pureline	03	( 03 nos. Hospital Complex)
d)	RO-15/10 Lph.	Kent/Eureka Forbes	04	( 04 nos. Hospital)

**Note : Location wise details are shown in Annexure 4-A and 4-B.**

**Annexure 4-A**

<b>Detail list of Water Cooler &amp; Water Cooler cum Purifiers( Location wise with Model &amp; Capacity)</b>					
S.N.	Location of installation		Water Coolers	Water coolers cum Purifier Model	Water Coolers Capacity
	Block No	Area	Make	Model	
1	Block 1, GF	Commen Area	Shriram Usha	SRA-150G	150 Ltrs
2	Block 1, FF	Commen Area	Shriram Usha	SRA-400, SFS150/150	150 Ltrs
3	Block 2, GF	Commen Area	Shriram Usha	SRA-150G	150 Ltrs
4	Block 2, FF	OT Area	Voltas	Tushar PSS	20/20 Ltrs.
5	Block 2, SF	Commen Area	Eureka forbes	<a href="#">WC.COM.PURI</a>	80/120 Ltrs.
6	Block 3,GF	Boiler	Shriram Usha	SRA-400, SFS150/150	150 Ltrs
7	Block 3, FF	Cafeteria	Shriram Usha	SRA-200, SDIX4-80	40/80 Ltrs.
8	Block4, SF	OT Area	Voltas	Tushar PSS	20/20 Ltrs.
9	Block4, TF	OT Area	Voltas	Tushar PSS	20/20 Ltrs..
10	Block5, GF	Neurome. ward	Shriram Usha	SRA-400, SFS150/150	150 Ltrs
11	Block 5,FF	Nephra ward	Shriram Usha	ST4-80	40/80 Ltrs.
12	Block 5,SF	Urology Ward	Shriram Usha	SRA-400, SFS150/150	150 Ltrs
13	Block 5,TF	CCU	Voltas	<a href="#">WC.COM.PURI</a>	20/20 Ltrs.
14	Block5, IV.F	Gast. Me ward	Voltas	Tushar PSS	20/20 Ltrs.
15	Block 6 GF	Admin block	Eureka forbes	<a href="#">WC.COM.PURI</a>	80/120 Ltrs.
16	Block 6,FF	Pulmon. ward	Blue Star	NST4-80	40/80 Ltrs.
17	Block 6,SF	GI Surg. ward	Shriram Usha	SRA-400, SFS150/150	150 Ltrs
18	Block 6, TF	CTVS Ward	Eureka forbes	<a href="#">WC.COM.PURI</a>	80/120 Ltrs.
19	Block 6, IV. F	Cardiolo.Ward	Shriram Usha	SRA-400, SFS150/150	150 Ltrs
20	Block 7, GF	Pvt. Ward	Blue Star	NST4-80	40/80 Ltrs.
21	Block 8,GF	Out Side	Blue Star	ST8-150 E	150 Ltrs
22	Rease Centre	Ground Floor	Eureka forbes	<a href="#">WC.COM.PURI</a>	80/120 Ltrs.
23	Reaseah Lab	First Floor	Blue Star	SDLX	20/20 Ltrs.
24	Param College	Ground Floor	Eureka forbes	<a href="#">WC.COM.PURI</a>	60/80 Ltrs.
25	Nurses Hostel	Dining Hall	Shriram Usha	SRA-400, SFS150/150	150 Ltrs
26	Nurses Hostel	Mess GF	Eureka forbes	<a href="#">WC.COM.PURI</a>	60/80 Ltrs.
27	Doct"s Hostle 1	Corridor FF	Eureka forbes	<a href="#">WC.COM.PURI</a>	60/80 Ltrs.
28	Doct's Hostle 2	Corridor FF	Eureka forbes	<a href="#">WC.COM.PURI</a>	60/80 Ltrs.
29	Guest House	Kitchen	Shriram Usha	SRA-400, SFS150/150	150 Ltrs
30	SARAI	Lobby	Eureka forbes	<a href="#">WC.COM.PURI</a>	60/80 Ltrs.
31	Main Gate	RH side	Shriram Usha	SRA-400, SFS150/150	150 Ltrs
32	Health centre-1	Kachi Chola	Eureka forbes	<a href="#">WC.COM.PURI</a>	60/80 Ltrs.
33	Health centre-2	Station Bajaria	Shriram Usha	SRA-400, SFS150/150	150 Ltrs
34	Health centre-3	Chandwad	Shriram Usha	SDLX4-80	40/80 Ltrs.
35	Health centre-4	Teelajamalpu	Shriram Usha	SRA-400, SFS150/150	150 Ltrs
36	Health centre-5	Ginori	Blue Star	NST4-80	40 / 80 Ltrs
37	Health centre-6	Raj Bhawan	Blue Star	NST4-80	40 / 80 Ltrs
38	Health centre-7	Bmhrc campus	Shriram Usha	SRA-150G	150 Ltrs
39	Health centre-8	Bhopal takies	Blue Star	SDLX4-80	40 / 80 Ltrs

**Annexure 4-B**

<b>Detail list of Water Purifiers/ RO ( Location wise with Model &amp; Capacity)</b>					
<b>S N</b>	<b>Location of installation</b>		<b>Water Purifiers/RO</b>	<b>Purifiers/RO</b>	<b>Water Purifier</b>
	<b>Block No</b>	<b>Area</b>	<b>Make</b>	<b>Purifier/RO /Model</b>	
1	Block 1, GF	Commen Area	Eureka forbes	PG600	600 L.P H
2	Block 1, FF	Commen Area	Eureka forbes	PG600	600 L.P H
3	Block 2, GF	Commen Area	Eureka forbes	PG600	600 L.P H
4	Block 2, FF	OTArea	Pureline	PL2L	On line
5	Block 3,GF	Boiler	Pureline	PL4L	On line
6	Block 3, FF	Cafeteria	Pureline	PL4L	On line
7	Block 3, FF	Aneasth Deptt	Eureka forbes	AG200	200 L.P H
8	Block4, FF	ICU	Kent- Excel Plus	Excel Plus RO- 15 Lph	15 L.P H
9	Block4, SF	OT Area	Eureka forbes	PG200	200 L.P H
10	Block4, TF	OT Area	Eureka forbes	PG200	200 L.P H
11	Block5, GF	Neuromed. d	Eureka forbes	PG600	600 L.P H
12	Block 5,FF	Nephro ward	Eureka forbes	PG600	600 L.P H
13	Block 5,SF	Urology Ward	Eureka forbes	PG600	600 L.P H
14	Block 5,TF	CTVS ICU	Kent- RO	Pride RO- 15 Lph	15 L.P H
15	Block5, IV.F	Gastro Me. W	Eureka forbes	PG200	200 L.P H
16	Block 6,FF	Pulmonary W	Eureka forbes	PG200	200 L.P H
17	Block 6,SF	GI Surgery W	Eureka forbes	PG600	600 L.P H
18	Block 7, GF	Pvt. Ward	Eureka forbes	AG200	200 L.P H
19	Reasearch Lab	First Floor	Eureka forbes	AG200	200 L.P H
20	Nurses Hostel	Dining Hall	Eureka forbes	PG600	600 L.P H
21	Guest House	Lobby	Eureka forbes	PG600	600 L.P H
22	Guest House	Kitchen	Eureka forbes- Reviva	Reviva RO- 10 Lph	15 L.P H
23	Main Gate	Security Room	Eureka forbes	Domestic AG-200.	200 L.P H
24	Director Bunglow	Residetial area	Eureka forbes	RO- 10 Lph	10 L.P.H
25	Health centre-2	Station Bajaria	Eureka forbes	AG200	200 L.P.H
26	Health centre-3	Chandwad	Eureka forbes	AG200	200 L.P.H
27	Health centre-4	Teela jamal pura	Eureka forbes	AG200	200 L.P.H
28	Health centre-5	Ginori	Eureka forbes	AG200	200 L.P.H
29	Health centre-7	Bmhrc campus	Eureka forbes	PG600	600 L.P.H
30	Health centre-8	Bhopal takies	Eureka forbes	PG200	200 L.P.H

**ANNEXURE – 5**

**Performa of Bid security Declaration**

It is here by submitted that if I/We -----(Name of bidder / firm/company) withdraw or modify the bids during period of validity , or if I/we ----- (Name of bidder/ firm/ company) are awarded the rate contract and I/We------(Name of bidder / firm /company) fail to sign the contract or to submit a performance security before the signing the rate contract.

I/We ----- (Name of bidder / firm /company) will be suspended for the period of two years from participation in the bids of BMHRC.

**Date :** \_\_\_\_\_

**Authorized Signatory**

**Name & Seal**